

Subj: Lifter Plating  
Date: 4/16/2004 9:49:07 AM Eastern Daylight Time  
From: "Phil Malenfant"

Gentlemen,

I would like to thank you for your co-operation with the lifters we are plating. I spoke with my plant manager today about the service we have received from Classic Plating this week and in the past, it seems that you have helped us out of a crisis more than once and we will make every effort to send more work your way. We do not use plating often but we will consider Classic our preferred source and will not hesitate to recommend you to our customers.

Thanks again,

Phil Malenfant

General Manager

Denken Tooling Center